

HOW TO REGISTER

Member Registration: December 1 • Public Registration: December 2 and ongoing

Registration Options

By phone: 403-278-7542
In Person: Drop in to Guest Services

Notes

GST is added to memberships and programs, except for children's programs which are GST exempt. Prices quoted in this brochure for programs or membership do not include GST.

M = Members NM = Non-Members

Payment

Full payment must accompany registration. We accept cash, debit, cheque*, Mastercard, VISA, and American Express.

*a \$25 service fee will be charged on NSF payments



Program Registration Policy

All programs are subject to being combined and/or cancelled, pending adequate registration. Every effort will be made to transfer to a suitable alternate program. If not possible, a full refund will be issued within two weeks or you may choose to leave a credit on your account to be applied to a future program (credit must be used within three months.)

Why do programs get cancelled?

Sometimes excellent classes with super instructors will be cancelled or combined if registration is too low. Our staff make this decision about one week prior to the course start date, so register early to avoid disappointment.

Refunds

All refund requests under \$5 will be credited to your account. Refunds for more than \$5 will be issued only for the reasons listed below. If refund request is received less than 5 days prior to course start date, a \$20 + GST admin fee will be charged however, this admin fee will be waived if you choose to leave the refund as a credit on your account (credit must be used within 3 months.) 1) Medical reason that occurs prior to start of program; applies to participant only and supported by a doctor's note; 2) Out of town relocation; 3) Death in the family.



Missed Classes

In the event that a participant is unable to attend a class, makeup class(es) will not be offered.

Transfers

Transfer requests from one program to another are permitted during the same session, must be 5 days prior to course start date and if transfer results in a higher fee, extra fee must be paid at time of transfer.

Taking Photographs

The use of cell phones or any device designed to take photographs, is prohibited in all changeroom and washroom facility areas. The use of video cameras, cameras or other photographic devices in any Trico Center facility is prohibited except with permission from staff before start of filming. – this is for the safety and security of all children.



We think you're picture perfect

We're proud of our programs and we like to show it. We may have photographers visiting our programs at different times looking for the picture perfect you. These photos are used to promote our services. Photographers must get both verbal and written permission from you before taking your or your child's picture. If you object to having you or your child's picture taken, please let our photographers or staff know. They will be happy to comply.

Security System

Trico Centre has a Security System and Video Surveillance measures in our facility to act as a deterrent for criminal activity and to maintain a safe and secure facility. Signage is posted in areas where surveillance is or may be in operation.

Participant Risk Acknowledgement and Information

As a condition of participation in this program, the participant does so at his/her own risk and the facility will not be liable for any loss, damage or injury in conjunction with such participation. The participants or parent/guardian of the participant agrees to pay for any ambulance services required and authorizes the facility to send the participant directly to the hospital by ambulance at their discretion. All participants with a disability, allergy, and/or medical condition which may affect their participation in a program, must inform our staff at time of registration.