



FACILITY AMBASSADORS (Volunteers Needed)

Does volunteering for a fun, team oriented environment appeal to you? Do you love meeting people, enjoy helping others and are comfortable answering questions? Would you like to gain valuable volunteer experience or perhaps just like to get out into the community? Then the Trico Centre for Family Wellness is looking for you.

Trico Centre is currently seeking enthusiastic, outgoing and friendly individuals 15 years of age and older to be volunteer Facility Ambassadors for the organization. These individuals will greet patrons and assist them by answering questions, providing general information and guided tours. The period of time requiring volunteer support will be during peak and high volume times of the day. Times may vary but are generally from 9 am – 1 pm, 4 pm – 7 pm Monday to Friday and 11 am – 2 pm Saturdays and Sundays based on availability. What Trico Centre can offer in return is complimentary facility access based on the volunteer hours worked.

Responsibilities:

- Greets patrons and members at the door
- Provides answers to questions regarding the facility
- Liaises with Guest Services on programs and facility information
- Delivers strong customer service skills
- Shows a positive and professional attitude

Qualifications:

- Must be a minimum of 15 years of age
- Must be able to work a flexible schedule

Required Skills/Experience:

- Strong customer service skills
- Team player
- Punctual, reliable
- Enjoys working with the public
- Friendly, polite and comfortable greeting people
- Excellent communication skills

What we offer:

- Complimentary facility usage based on volunteer hours worked
- A fun, positive and respectful work environment

Closing Date: Open until filled

Location: 11150 Bonaventure Drive SE

Please send applications to:
Trico Centre for Family Wellness
11150 Bonaventure Dr. SE
Calgary, AB T2J 6R9
Attention: Customer Experience Coordinator
Email: frodes@tricocentre.ca
Fax: 403-278-7573